



NEWSLETTER

BUSINESS OPENING HOURS: *OFFICE 9AM-4.30PM- 296 CAREY GARDENS*
PHONES 9AM-5PM- 0207 498 3664

EMERGENCY OUT OF HOURS: *WBC JCC 24HRS - 0208 871 7490/ 8999*

WWW.CAREYGARDENSCOOP.CO.UK

DOG NUISANCE

CAREY GARDENS ESTATE IS SUBJECT TO WANDSWORTH'S DOG BYELAWS. PLEASE BE RESPONSIBLE AND FOLLOW THESE RULES BY;

KEEPING DOGS UNDER CONTROL:

YOUR DOGS MUST BE KEPT ON A LEAD AT ALL TIMES IN OUR COMMUNAL AREAS.

DOG FOULING:

PLEASE CLEAR AND DISPOSE OF ANY DOG MESS APPROPRIATELY.

IN CASES WHERE YOU WITNESS A BREACH OF DOG BYELAWS, INCIDENTS CAN ALSO BE REPORTED TO **WANDSWORTH'S ANIMAL WELFARE TEAM** ON **0208 871 7606**.

COFFEE MORNING

DO YOU WANT TO DISCUSS ANY MATTERS WITH THE ESTATE MANAGEMENT TEAM? COME ALONG TO OUR COFFEE MORNING AT THE **COMMUNITY CLUBROOM, 234 CAREY GARDENS** on

WEDNESDAY 19th FEBRUARY 2025 between 10am & 12pm

HAVE YOUR SAY!

MEET THE MANAGER

CHAT TO THE COMMITTEE

SOCIALISE WITH NEIGHBOURS

SAVE THE DATE!

OUR NEXT GENERAL MEETING

is due to be held on

THURSDAY 13th MARCH 2025

From 6.30pm

OUR NEXT TABLE TOP SALE

is due to be held on

TUESDAY 18th MARCH 2025

From 11am

Save some money so you can come along and grab a bargain!

at **THE CLUBROOM, 234 CAREY GARDENS, SW8 4HW**

CCTV Update

We are pleased to update residents that the estate CCTV upgrade is underway. You may notice operatives on the roofs during usual work hours, over the next few weeks. Please do not be alarmed. Authorised operatives should always be wearing appropriate workwear and carrying work I.D. Any suspicious activity or concern is to be reported.



Preventing theft from your doorstep

Please note these practical steps you can take to reduce the risk of being affected by the growing trend of doorstep theft, of items left unattended by delivery drivers:



- **Track** your parcel to ensure you or someone else is at home for the delivery
- **Arrange** for your parcel to be delivered to a trusted neighbour, or other family members who will be at home; and could accept the parcel for you. Alternatively, a local shop may take in deliveries.
- **Use** an off-site locker service for frequent deliveries, or for expensive items as these parcel lockers are more likely to be in safer locations - such as supermarkets - rather than secluded areas which could be targeted by thieves.

BELA CONSTRUCTION LTD

The 55 Thessaly Road Site

The team working at the construction site on the corner junction of our estate entrance at Thessaly Road have acknowledged that the building work being carried out is causing a lot of disruption to our residents. Unfortunately, due to the nature of the work, noise and temporary obstructions are inevitable. The team have assured us that they are keen to keep any disturbance to a minimum and welcome any feedback to assist them in doing so.

For questions or updates, please reach out to Dee Connor

Email: Info@belagroup.co.uk

Mobile: 07393 687587

24 Hotline: 07450236991

NOISE NUISANCE

If you are affected by noise nuisance outside office hours, please contact the **Out of hours team on 0208 871 7490** for estate noise or the Environmental noise team for other neighbouring buildings on the details below:

Environmental Nuisance: 020 8871 6127

Hours of operation for Noise line:

Monday-Friday 9am-5pm

Thursday 7pm -3am/Friday 8pm-3am.

Saturday 1pm-3am

Sunday 9am-5pm & 7pm-3am.



FINANCIAL SUPPORT

If you are struggling to pay your rent or find you are affected by the rising cost of essentials, the COOP office are available to provide advice and share information regarding other agencies and external services that may be useful to you. Any support provided will be done so in a confidential manner so do pop in to see us. We are here to help!

STOP FLYTIPPING!

Flytipping is ILLEGAL. Perpetrators can be subjected to a PENALTY FINE!

We continue our appeal to residents to help us to keep your environment clean and tidy.

Our Caretakers are spending increasing amounts of time clearing away dumped bulky items such as mattresses, furniture and general rubbish that you should be disposing of appropriately yourselves.

If you require a bulky waste collection, please do the right thing by contacting Wandsworth's Waste Collection team to book one on 0208 871 8558. Alternatively, you can book online at Wandsworth.gov.uk/rubbish-and-recycling

N.B. Households get two FREE bulky waste collections every 12 months. This is a rolling 12 months that starts on the date your first free collection is made.

REPAIRS

You can request a repair or report a repair issue by:

- Calling the Co-operative office on: **0207 498 3664**
- Visiting the estate office at: **296 Carey Gardens, London SW8 4HW**
- Emailing us at: housing@careygardens.co.uk
- Completing the form in the 'contact us' tab on our website: careygardenscoop.co.uk

You should be provided guidance on what can/ can't be done and a reference number along with a timeframe for any agreed works.

Please note for some repairs we may be required to conduct a pre-inspection at your property to ensure the correct work order is raised. We will aim to visit your property within 3days to identify a solution.